

## Problem Oriented Policing Project

11/09/03

To: Sergeant Jacques Croom

From: PO3 Scott Feldman

**Primary Objective:** Obtain the access codes for every secured residential apartment building, and Condominium within the Sixth district, enabling officers to gain expedient entry.

**Secondary Objective:** Develop a database containing contact information for apartment complex property managers, who would be willing and able (especially after normal business hours), to respond for emergency situations, and/or provide information to officers during the course of an official investigation.

**The Information:** My primary goal for the information obtained, is to ensure that it is instantly accessible to officers on the street via police radio, and MDC. I would like this information to literally be at the ECC dispatcher's fingertips, and not at the station level, which would delay dissemination. I intend to collate, and organize the information into a filing system, which will be cross-referenced by address, and apartment complex name. I will explore the possibility of entering the information into the ECC computer database via "hazard entries", thus eliminating the need for a manual (paper) search by the dispatcher.

**Precipitating Event:** On 10/29/03 at approximately 2130hrs, GPD officers John Duke, and Randy Rude were on a domestic violence call at 519 South Frederick Avenue. This building is secured, with a keypad access code needed to gain entry. I learned that the officers could not make entry until a citizen "happened" to leave the building, giving them entry in the process. As a result of their investigation, the officers attempted to arrest the male half of this domestic, who became combative, and subsequently had to be Tazed. The female half also became belligerent toward the officers, not wanting her boyfriend to be arrested. Officer Duke requested additional police units to assist, and five of us arrived within two minutes, only to find that we could not get into the building. Officers waited an additional two to three minutes at the main lobby door, until another citizen just happened to come into the lobby, and open the door for us. Although this particular event turned out fine, it is a vivid illustration of a potential officer safety nightmare, which is intolerable, and in my view can be prevented in the future.

**Historical Perspective:** Officers not having immediate access to secured residential buildings is certainly not a new phenomenon. However, over the years I have seen a dramatic increase in the number of secured residential buildings within our district, especially in the newer developments. Although not occurring on a “frequent” basis, the fact that we do not have the ability to make immediate entry into these buildings is nonetheless a very serious problem, which could result in devastating consequences. Some industrious officers have, in fact, obtained the access codes to the secured buildings in their respective beats, and passed them onto other officers by word of mouth. However, as far as I know there has never been any consistent or organized system for obtaining, storing, and disseminating this critical information.

**Benefit to Citizens:** The benefit to citizens who live in secured buildings, and who are in need of immediate police response and/or lifesaving medical treatment (for which police officers often respond to faster than fire/rescue personnel), is self evident. In many instances, seconds can literally make the difference between life, and death.

**Benefit to Officers:** When responding to a call for service at a secured residential building, officers will be able to concentrate their efforts on the actual problem, not losing valuable time trying to get into the building. Officers on calls in secured buildings, who forget to prop the main door open, or have a citizen secure it after they enter, will have their level of safety increase considerably, should additional officers be requested to respond.

**From Here:** I would like to work two days as an uncontrolled unit during normal business hours, in order to make personal contact with as many apartment complex/condominium property managers within our district as possible, in order to obtain the necessary information.

I will speak to the appropriate ECC supervisors in order to bring them on board with this project, and discuss the most effective way of making this happen.

I will enlist the help of daywork officers, to assist in obtaining the necessary information from the complexes in their respective beats.

Obviously over time the codes, and apartment managers will change. However, if we have the above system in place with all personnel aware of it, then updating the existing information, and adding new information would be possible with a little vigilance.

TO: Captain Tina Faass  
Commander, Sixth District

VIA: Lieutenant Kathy Brown  
Deputy Station Commander, Sixth District

VIA: Sergeant Jacques Croom  
Commander, Shift 8, Sixth District

FROM: PO3 Scott Feldman SF  
Shift 8, Sixth District

RE: Conclusion of Problem Oriented Policing Project

DATE: 01/15/04

After a lot of legwork, and time sitting at the computer, I am pleased to announce that this project is ready for distribution to all of our officers. My primary goal was to increase the level of security for both Officers, and Citizens, by obtaining the access codes and keys to all of the secured apartment buildings within our District. As a result, we should now have instant access to twenty different buildings, all of which have been entered into CAD as "hazard entries"! In addition, we now have the keys/swipe cards for five additional secured buildings, which do not utilize electronic keypads for entry. One of the keys (for West Side Drive) unlocks the front doors to all of the buildings on the property. Those keys will be maintained at the 6D station. Although not as efficient as the access codes, at least we will be able to enter the buildings that use keys, without having to rely on a citizen appearing in the lobby by happenstance. I submitted hazard entries for those buildings as well, so that at least in an emergency it can be broadcast, and anticipated by officers that a key is available at the station.

The second goal I had was to create a database identifying all of the apartment buildings within our district, and obtain contact information for officers to use both in emergency situations, and as an investigative tool. I personally spoke to almost all of the listed apartment managers/maintenance personnel, who had an overwhelmingly positive response to this project. Most were very eager to provide personal phone numbers/access codes, and in wanting police involvement with their respective properties. Already, there has been one success story. On 01/11/04, GPD Officer Alex Yokley responded for an alarm call at the Saybrooke Apartments on Old McDonald road. The door for the leasing office was discovered to be open, and could not be secured. The alarm company was unsuccessful at contacting a representative to respond, however, I was able to provide Alex with the property manager's home, and cell phone numbers. Alex was able to speak with the manager directly, and she subsequently responded to secure the door.

I am hopeful that this project will be of great value to Officers from an information standpoint, but more importantly, substantially increase the level of safety for all of us! Of course, because information always changes...this project will never be completely finished, and will require periodic upkeep.

I will begin distribution upon approval.

**MONTGOMERY COUNTY POLICE  
FOR LAW ENFORCEMENT USE AND DISTRIBUTION ONLY**

01/15/04

This document contains contact information for most of the Apartment Complexes within the Sixth District. Its purpose is to assist officers make expedient contact with the respective management/maintenance personnel, in order to obtain keys to apartments and/or information in furtherance of an investigation. To make finding the complexes as user friendly as possible, I have arranged them by the various street names they each encompass, in alphabetical order. For complexes with multiple streets, the contact information will be located in that complexes primary street's entry. The other streets within that complex will simply state "see entry --" for details. This document does not include Condominium Complexes, where the units are individually owned. More importantly, I have obtained the access codes and keys to many of the secured apartment buildings within our district, and had E.C.C. enter those codes into CAD as hazard entries. However, I have been informed that there is a "bug" in the system, which may preclude the codes from showing up on the dispatcher's screen at this time. The bug may take from six months to one year to correct. Therefore, I have included all of the codes in this document, which will be distributed to all interested officers. The keys will be maintained in the 6D operations area.

This document contains sensitive information (home/cell #'s, and "management only" access codes), therefore I request that all officers treat it as confidential, secure it from unauthorized individuals, and not disseminate the information to non-law enforcement personnel. ***Please return keys to the operations area upon completion of your call to that secured building.***

Of course, over time the listed personnel, phone numbers, and access codes will undoubtedly change. At present, the only building I am aware of, where the access code will not work, is 521 South Frederick Avenue. The mechanism is broken, but I have been assured that it will be fixed.

Anyone who discovers new information, changed information, or otherwise has any suggestions to make this project more beneficial, please let me know. I have this on computer disk, so I can update, and re-distribute it periodically.

Scott Feldman #1002  
Sixth District, Shift 8

**FOR LAW ENFORCEMENT USE AND DISTRIBUTION ONLY  
APARTMENT COMPLEX INFORMATION AND EMERGENCY CONTACT LIST**

Entry	Block	Street Name	Apartment Complex	Property Manager	Comments
1	916	Beacon Square Court	Beacon Place Apts.	Denise Doyle (O) 301-590-9240	
2	400	Blue Silk Lane	Hunt Club	See entry #28.	
3	217 (A) and (B)	Booth Street	Gardens at Kentlands	Judy Greer (O) 301-926-0696; (C) 703-200-5933	Access code for front door - *0 (together) 9658 Access code for other doors - 5214
4	18500/9900	Boysenberry Drive/Way	Bayberry Apts.	Heather Moulton (O) 301-869-5499; (H) 301-916-0747; (C) 301-509-6069	
5	19411-443	Brassie Place	Thomas Choice Apts.	Debra Cipriana (O) 301-948-7080; (C) 240-372-2707 Secretary - Dominique Callahan (H) 301-519-1321	Maintenance Supervisor - Steve Sutherland (C) 301-370-5524
6	214	Brookes Avenue	Seidl Apts.	George Seidl (O) 301-593-5344	
7	206, 210	Brookes Avenue	Lynn Brooke/Forest Oak Apts.	Sue Nagel (O) 301-977-8777	
8	212	Brookes Avenue	Brooke Manor Apts.	Bruce Ratti (O) 410-268-6163	
9	80B	Bureau Drive	Diamond Square Apts.	Diane Jones (O) 301-590-0068	
10	9	Chestnut Street	The Oaks Apts.	Judy De Haas (O) 301-519-8290; (C) 240-793-2679	Maintenance Supervisor - Carroll Nolan (C) 240-293-2680: Secured by access code *9231
11	400	Christopher Avenue	Hunt Club	See entry #28.	
12	700	Clopper Road	Grove Park Apts.	Toni Rice (O) 301-948-9188	After Hours: 301-421-4507
13	800-900	Clopper Road	Orchard Pond Apts.	Nicole Lewis (O) 301-948-2580; (C) 240-793-6053	Follow prompts on office # for emergencies.
14	19301	Club House Road	Thomas Choice Gardens	See entry #5.	
15	6-44	Dalamar Street	Dalamar Apts.	Reident Manager - Cathy Roynstead (O) 301-977-8066; (H) 301-963-8612	Lives on-site; Buliding 18, #2
16	17000	Downing Street	Londonderry Apts.	See entry #31.	
17	100-138	Duvall Lane	Fireside Condos	Lisa Franklin (O) 301-840-0670; (C) 301-252-3383	
18	9	E. Deer Park Road	Deer Park Garden Apts.	See entry #63.	Secured by keypad; access code "2413"
19	330-334	East Diamond Avenue	Ty Gwynn Apts.	Houser Homes, Inc. (O) 301-948-2617	
20	328A, 328B	East Diamond Avenue	Deer Park Apts.	Helen Verzi (O) 703-893-2079	Secured by cipher locks

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21	324	East Diamond Avenue	Diamond Court Apts.	Summit Management (O) 301-495-0146; Elan Krueger (O) 301-654-4336	
22	20	East Diamond Avenue	Diamond Station Apts.	See entry #88.	
23	8300	Fairhaven Drive (HOC)	Washington Square Apts.	Huques Nkamwa (O) 301-948-1882	Lives on-site at 8330 Fairhaven Drive
24	18500	Fairlight Drive	Bayberry Apts	See entry #4.	
25	18300,18310	Feathertree Way/Terrace	The Villas at Bayberry	See entry #4.	<b>Building secured; Access Code: *0(together) 9905</b>
26	800	Firstfield Road	Orchard Pond Apts.	See entry #13.	
27	9800,9900/15301	Gable Ridge Terrace/Court	Avalon at Declovely	Rob Carbonella (O) 301-840-1811	
28	800	Gallop Hill Road	Hunt Club	Valerie Posada (O) 301-869-0334; (H) 301-829-6438; (C) 301-518-7120	
29	400	Girard Street	Villa Ridge	Judy Johnson (O) 301-840-9390; (H) 703-723-4365	On-call Maintenance - Elliott Rider 301-869-3125 <b>(Call First)</b> .
30	9900	Killamey Lane	Montgomery Club Apts.	See entry #60.	
31	17000	King James Way	Londonderry Apts.	Florence Carter (O)240-632-9883; (H) 410-922-7172	Maintenance (lives on-site): Jimmy Raider (C) 301-674-6273
32	17060	King James Way (Tower)	Londonderry Tower	Marina Ventura (O) 301-258-0553	Secured by key
33	9720,9800,9810	Leatherfern Terrace	The Villas at Bayberry	See entry #4.	<b>Building secured; Access Code: *0(together) 9905</b>
34	10100	Little Pond Place	Hérons Cove Apts.	See entry #40.	
35	18000	Lost Knife Circle	Cider Mill	Gloria Young (O) 301-948-3036 ; (C) 240-876-1331	On-call Maintenance - 240-876-3073. Maintenance Manager - "Mo" (lives on-site) 240-876-4829
36	9800	Mahogany Drive/Circle	Oakwood Apts.	Danny Gaines (O) 301-527-2888; (C) 703-863-3679	Security Cell Phone: 301-613-7372
37	501	Main Street	Courts of Devon	Brian Christ (O) 301-990-7882	
38	15600	Marathon Circle/Terrace	Avalon Fields	Chris Williams (O) 301-417-9556	On-call Emergencies: 301-369-1245
39	8300	McCullough Lane	Mill Creek Gardens Apts.	See entry #69.	
40	18000,19000	Mills Choice Road	Hérons Cove Apts.	Rose Capriotti (O) 301-948-8885; Asst. Manager - Elizabeth Dollins	On-site Maintenance - Marlon Reyes, 19034 Mills Choice Road, #5
41	8100-8200	Morning View Drive (HOC)	Emory Grove Village	See entry #23.	
42	401-433	Muddy Branch Road	Governor's Square Apts.	Bonnie Foster (O) 301-948-6000	Follow prompts on office # for emergencies.
43	302	N. Frederick Avenue	Freestate Apts.	Houser Homes; (O) 301-948-2617	Secured by key

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44	425D	N. Frederick Avenue	Woodlawn Park Apts.	Myrtle Adams (O) 301-948-5456	
45	439	N. Frederick Avenue	N. Frederick Avenue Apts.	Elan Kruger (O) 301-495-0146	
46	300/400	N. Summit Avenue	Streamside Apts.	Lawran Thomson (O) 301-948-3959 Asst. Manager - Diana Echeona	On-call Maintenance - 301-948-1057.
47	300/400	N. Summit Avenue	Springridge Apts.	Darby Bolt (O) 301-921-9100	On-call Maintenance - 301-831-2364.
48	40	N. Summit Avenue	Young Apts.	Stacy Houser (O) 301-948-2617	
49	103,105,107A	N. Summit Avenue	Lar-Ken Apts.	Larry Luhn (O) 301-417-0711	
50	2	N. Summit Avenue	Irvington Farms Apts.	Garie Black (O) 301-921-9761	
51	325	N. Summit Avenue	Crestwood Terrace Apts.	Joan Shorb (O) 301-948-8121	
52	38	N. Summit Drive	Summit Crest Apts.	Janet Stockton (O) 301-948-0774	
53	3-39	Nancy Place	Rosedale Apts.	See entry #57.	
54	101	Odenhal Road	Forest Oak Towers	Blanca Miller (O) 301-258-1040; (H) 240-632-1451; (C) 301-928-1161	<b>Building secured by key, for entry, hit 112 on keypad, resident Tom Rakes (301-947-8334) will open door. Key also available at 6D station.</b>
55	100,200	Old MacDonald Road	Saybrooke Apts.	Caroline Denent (O) 301-417-9177; (C) 301-379-8883; (H) 301-990-8126	
56	112	Old Towne Road	Cedar Court	Elaine Jones (O) 240-683-8630	<b>Secured by swipe card; see Gaithersburg City Police</b>
57	2-30	O'Neill Drive	Rosedale Apts.	Wanda Sheirs (O) 301-948-4546	
58	101	Park Avenue	Park Station	Debbie Roebuck (O) 301-921-3800	
59	8210	Pepperwood Lane	Mill Creek Gardens Apts.	See entry #69.	
60	17000	Queen Victoria Drive	Montgomery Club Apts.	Liz Castano (O) 301-921-1010; (H) 301-947-4570	Maintenance - Ignasio Reyes (H) 301-330-5247; (C) 240-372-8080; (P) 301-495-1158 or Enrique (H) 301-963-2433; (P) 301-495-1112
61	700-800(odd)	Quince Orchard Blvd.	Grove Park Apts.	See entry #12.	
62	12-26	S. Frederick Avenue	Executive Garden Apts.	Judy Hatcher (O) 301-921-2250	Maintenance Supervisor - Larry Plummer

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63	531	S. Frederick Avenue	Deer Park Garden Apts.	Arnie Horowitz (O) 301-208-0505; (C) 301-370-4874	<b>Secured by keypad; access code "2413"</b>
64	519, 521	S. Frederick Avenue	Montgomery House Apts.	Joanne Crusey (O) 301-315-9500; Maintenance - George Winfield (O) 301-977-6706 (H) 301-528-5528; (P) 301-406-3741	<b>Secured by keypad; access code "*6706"</b>
65	517A,B,C,D	S. Frederick Avenue	Flowers Apts.	Will Gonzalez (O) 301-330-5790; (C) 240-375-8187	On-site Maintenance - Victor Denebenecho, 2nd Bldg, #19
66	501-509	S. Frederick Avenue	Gaither House Apts.	Jeffrey Canarte (O) 301-948-1908; (H) 301-916-6663; (C) 301-466-0845; (P) 301-406-0708	On-site Maintenance - Charles Beckwith (H) 301-208-6619; (C) 240-401-3079
67	513	S. Frederick Avenue	Lanigan Apts.	Daniel Lowery (O) 301-938-0306	
68	11-33	School Drive	Lakewood Commons Apts.	Heather Howell (O) 301-948-0636; (H) 703-726-6427; (C) 703-728-5797	On-site Asst. Manager - Latonya Adams (H) 301-869-6722
69	17600	Sequoia Drive	Mill Creek Gardens Apts.	María Fano (O) 301-258-9384; (H) 301-947-2425; Asst. Manager - Rosa Olivero (H) 301-519-1903	Maintenance - Kenny Bilcher (H) 301-548-0608; (C) 240-606-2932
70	9900	Shelburne Terrace	Oakwood Apts.	See entry #36.	Security Cell Phone: 301-613-7372
71	18900	Smoothstone Way	Hérons Cove Apts.	See entry #40.	
72	7900/8000	Spiceberry Circle	Parklane Apts.	Mineria Punsalan (O) 301-948-1222	Maintenance Supervisor - Tommy Proveaux (C) 240-372-8521
73	18300-336	Streamside Drive	Rosewood at Flower Hill Apts.	Barbara Cloutier (O) 301-670-1060; (C) 240-372-2102	Maintenance (on-site): Jose Mejia (H) 240-631-0712; (C) 240-372-7214
74	8200-08	Streamside Place	Rosewood at Flower Hill Apts.	See entry #73.	
75	100-700	Sunnybrook Terrace	Saybrooke Apts.	See entry #55.	
76	10000	Trafalgar Square	Londonderry Apts.	See entry #31.	
77	800	Trotters Ridge Lane	Hunt Club	See entry #28.	
78	18700	Walkers Choice Road (Tower)	Walker House Apts.	Karen Copas (O) 301-948-1400;	<b>Secured by keypad, access code #1870</b>



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Entry	Block	Street Name	Apartment Complex	Property Manager	Comments
79	17825-841	Washington Grove Lane	Camp Hill Square Apts.	Mary Phillips (O) 301-948-0272; (H) 301-774-5331	Secured by keypad, access code *145225
80	9890	Washingtonian Blvd.	Oakwood Apts.	See entry #36.	Access Code - *1972000
81	200	Water Street	Montgomery Club Apts.	See entry #60.	
82	15	Water Street	Summit Hall Apts.	Alvin Aubinoe (O) 301-986-9070	Access code - *0 (together)1020
83	1, 3	Water Street	Diamond House Apts	See entry #88.	
84	100	Watkins Mill Road	Watkins Station Apts.	Sue Mercer (O) 301-977-0007 (also for emergency maintenance)	Maintenance - Amos Toller (C) 240-988-7882
85	2-54	West Deer Park Road	Stratford Place Apts.	Susie Gibson (O) 301-921-8266; (P) 888-930-8862; (C) 240-446-2773	Service Manager - Waheed Khan (H) 301-947-4315 (PIN) 511496; (C) 240-793-7004
86	56-58	West Deer Park Road	West Deer Park Apts.	Kathy Snyder (O) 901-948-5591; (C) 301-254-6606; (H) 301-668-9563	Follow prompts on office # for emergencies.
87	400	West Diamond Avenue	The Willows	Theresa Scruggs (O) 301-948-1858; (H) 301-855-5502; (C) 301-848-8403; (P) 301-913-8803	Maintenance (lives on-site): Edwin Mendez (H) 301-330-0583; (P) 301-907-6070; Omar Andrade (H) 301-947-4786; (P) 301-913-6249
88	49	West Diamond Avenue	Diamond Acres Apts.	Lee Wells (H) 301-340-0298;	Secured by key, located at 6D station.
89	300,400	West Side Drive	Brighton Village Apts.	Pearl Beall (O) 301-869-1200; (H) 301-845-8382; (C) 301-674-5441	Maintenance Supervisor (on-site): Enrique Flores (H) 301-216-2128; On-call Maintenance 301-674-5442 Key located at 6D station
90	1-26	Whetstone Drive	Whetstone Apts.	Phyllis Stewart (O) 301-948-5630	
91	8201-05	Whispering Oaks Way	Rosewood at Flower Hill Apts.	See entry #73.	
92	9300	Willow Creek Drive	The Verandahs	Stephanie Gassaway (O) 301-990-8593; (H) 301-515-5353	Maintenance Supervisor - Robert Manville (C) 301-755-3199

Montgomery County, Maryland  
Department of Police

**NOMINATION FOR RECOGNITION/AWARD**

TO: Awards Review Committee

VIA: Captain Christina B. Faass *CBF*  
Commander, 6<sup>th</sup> District

Lieutenant Kathleen E. Brown *KB*  
Deputy Commander, 6<sup>th</sup> District

FROM: Sergeant Jacques H. Croom, Jr.  
Supervisor, 6<sup>th</sup> District, Shift 8

DATE: January 29, 2004

I nominate PO3 Bradley S. Feldman for the Problem Oriented Policing (POP) Award because of his work above and beyond his normal duties to resolve a problem that has confronted numerous patrol officers in the field.

On November 9, 2003, Officer Feldman initiated a POP Project (see attached) to obtain and distribute the access codes for every secured residential apartment building / condominium in the 6<sup>th</sup> District. This would include emergency contact information of a property manager who would be able to respond to emergency situations and provide immediate information. There have been many times when officers responded to emergencies and cannot gain entry into these secured buildings and are forced to wait for someone to buzz them in. This project arose from an incident where officers were making an arrest and calling for help and other officers were unable to gain entry. Clearly, when a situation like this occurs it creates tremendous safety concerns for the police and community.

Between November, 2003, and January, 2004, Officer Feldman, who is a midnight officer, changed his schedule to work day work in order to initiate the data collection. There were a total of 92 buildings within the district that had restricted access. He gathered the information and prepared a table with contact information for the officers to use as a quick reference (see attached). He has met with Mr. William Ferretti to have this information entered into the Computer Aided Dispatch (CAD) as a Hazard entry which will make retrieval of the database even easier.

Even while he was working on this task, other shifts continued to experience the sort of problems this project would resolve. Shortly after the completion and distribution of the list, an officer responded to a call and could not gain entry into the building. Within one minute, Officer Feldman provided the officer with the needed information that provided a quick and successful conclusion.

Officer Feldman recognized a growing problem that has confounded many an officer. Instead of complaining about it or hoping that someone else would resolve it, Officer Feldman seized the initiative and created a workable solution. By working with the business community, other officers, the staff at the Emergency Communications Center (ECC), and the Technology Division, Officer Feldman created a comprehensive and thorough document in just over two months. This was clearly outside his normal scope of duties but he chose to undertake this project without any prompting or encouragement. I therefore recommend that PO3 Bradley S. Feldman receive the POP Award for his effort.

Nominated for: (check those that apply)

<u>Quarterly Awards</u> (to Awards Review Committee via your chain of command)	<u>Mini-Awards</u> (to Awards Review Committee via your chain of command)	<u>Other Awards</u> (see directive for routing information)
Unit Citation	Annual Leave	Memo of Recognition
Chief's Award	- hours requested	Volunteer Month/Quarter
POP Award	- attach a copy of nominee's	Employee Month/Quarter
Commendation	timesheet and most recent	Quality Service (ECC)
Lifesaving	performance evaluation	Mark Filer Award
Medal of Valor		Special within-grade adv.
Supv. of the Year		Commander's Appreciation
Chief's Appreciation		External Award
		Intra-departmental
		Compliment

Event Report: \_\_\_ No X Yes CR # M03-434-786 (attach copy)

Performance Evaluation Attached: (required for all Mini-Awards) X No \_\_\_ Yes

**FIRST ENDORSEMENT:**

I strongly endorse Sergeant Croom's nomination of the Officer Scott Feldman for a Problem Oriented Policing Award. Officer Feldman put a great deal of time and effort into obtaining the access codes and property manager information for a large number of residential apartment complexes within the 6<sup>th</sup> District. Officer Feldman has always been an officer that puts safety first while working in patrol. This is just another example of his ensuring the safety of his fellow officers as well as the citizens that reside in the 6<sup>th</sup> District. Well done!

Carl Christian B. Peers  
District/Unit Commander

**Personnel Involved**

*(cc list for intra-departmental compliments only)*

cc:

Personnel Involved:  
PO3 Bradley S. Feldman

FUNCTION CODE: 360  
CALEA: None  
PROPONENT UNIT: MSB Admin



Montgomery County, Maryland  
Department of Police

# PROBLEM ORIENTED POLICING AWARD

*Presented To*

**POLICE OFFICER III BRADLEY S. FELDMAN**  
**6<sup>th</sup> District**

You initiated a POP project to obtain and distribute the access codes for every secured residential apartment building/condominium in the 6<sup>th</sup> District. Officers respond many times to emergencies, only to be greeted by a locked door and they end up having to wait for someone to buzz them in. This particular project arose from an incident wherein officers were making an arrest and calling for help while other officers were unable to gain entry. Not only was it a tremendous safety problem for the citizens but it also became a safety problem for the police.

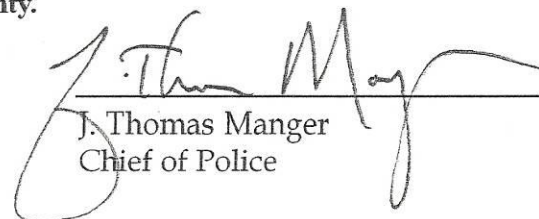
There were a total of 92 buildings within the 6<sup>th</sup> District that had restricted access. You gathered the information and then entered it into a readable graph as a hard copy for officers to have quick access while on the road. You met with Mr. William Ferretti to have all of this information entered into the CAD as a Hazard entry, which will make retrieval of the database even easier.

Shortly after the completion and distribution of the list, an officer responded to a call in just such a restricted-access building and could not make any contact. Within one minute, you provided the officer with the needed information that allowed a quick and successful conclusion.

You recognized a growing problem that has confounded many an officer. Instead of complaining about it or hoping that someone else would resolve it, you seized the initiative and created a workable solution. By working with the business community, other officers, the staff at PSCC and the Technology Division, you created a comprehensive and thorough document in just over two months. This was clearly outside your normal scope of duties but you nevertheless chose to undertake this project without any prompting or encouragement.

Officer Feldman, I am proud to congratulate you for your tenacious efforts and commitment to the citizens of Montgomery County.

June 1, 2004

  
J. Thomas Manger  
Chief of Police